



## QUALITY POLICY

*HULL INSPECTION SERVICES LTD is committed to deliver high quality services by maintaining a quality management system that meet the needs and exceeds expectations of our clients and interested parties. These needs and expectations are met through our strategic objectives and continual improvement of our processes, inspection, test, certification and calibration services.*

*We are committed to always exercise integrity, ensure accuracy and prompt delivery of our services and to continually improve the quality of our services and are committed towards upholding and maintaining the statutory requirements of ISO 9001:2015 as enshrined in our Quality Manual.*

***The Quality policy is achieved by making sure;***

- 1. The Quality policy is being communicated and understood by all employees in order to facilitate awareness and application.*
- 2. This commitment is demonstrated through the implementation and maintenance of QMS requirement of ISO 9001:2015 so that it supports our products and services' quality and provide a frame work for setting up quality and business objectives, while also supporting high health, safety and environmental standards and also employing a risk based thinking approach in all our processes to enhance customers' satisfaction and interested parties.*
- 3. The Quality policy and objectives shall be reviewed at least annually and whenever the need arises for continuing suitability and continual improvement of system to ensure our products and service meet and exceed current and future customers and interested parties' expectations.*
- 4. The quality policy is made available to relevant interested parties through placement in strategic areas at work place and through our website*
- 5. All customers both internal and external are treated with respect in all business transactions*

A handwritten signature in blue ink, appearing to read "Uchenna Duaka".

Uchenna Duaka

**Managing Director/CEO**

**Date: 7<sup>th</sup> January, 2020**